

Dear Customer

Subject: Presentation of Certifications

We are pleased to share with you an important milestone achieved by our company in the development of our Quality Management System (QMS)

This milestone reflects our constant commitment to:

- *Ensuring maximum customer satisfaction through optimised processes.*
- *Guaranteeing the high quality of our [products/services] provided.*
- *Pursuing the continuous improvement of business performance.*

We believe that this certification represents a guarantee of reliability and professionalism for our partners and clients, consolidating our position in the market.



“ISO CERTIFICATION UNI EN ISO 9001:2015”

Attests to the focus on organisation, risk management and the efficiency of business processes, in accordance with the standard

UNI EN ISO 9001:2015, issued by the accredited certification body ACCREDIA

“ICEA CERTIFICATION”

ICEA handles the control and certification of products and services in the field of ethical and environmental standards, to enhance production and offerings from companies oriented towards Organic products.



“FAIRTRADE CERTIFICATION”

Fairtrade is a global ethical certification system. Its goal is to protect agricultural producers in developing countries by ensuring fair prices, living wages, respect for human rights, and environmentally sustainable production practices. Managed by independent bodies such as FLOCERT,



“GREENER EVERY DAY”

Caffè Morganti aims to extend the concept of environmental responsibility from the physical environment to the human one. Our projects seek to combine Recycling, the use of Biocompatible Materials, Clean Fuels, and Energy produced from renewable sources these are just some of the measures we are gradually putting into practice. Through our “Greener Every Day”